



# Government Language Services

## Federal, State and Municipal Agencies

### Prescheduled/On-Demand Interpreting

Our interpreting services are available prescheduled or on-demand. We offer in-person, video remote and over-the-phone interpreting in over 250 languages, including American Sign Language (ASL). Our remote interpreting services can be accessed from a computer, tablet or smart phone, saving you the expense of purchasing special equipment.

### Translation

At iTi, we use native speakers of your target language, and maintain rigorous quality control protocols. iTi ensures that your translated documents are both accurate and culturally appropriate.

### Community Interpreter Training

Our licensed trainers are equipped to deliver the nationally recognized Community Interpreter training program. We offer your bilingual staff the opportunity to enroll in our next series or, in the case of larger groups, we are able to schedule private sessions.



## GSA CONTRACT NUMBER: GS-10F-0372R

#### States:

- ✓ Massachusetts State Contract – PRF75
- ✓ Connecticut State Contract – 21PSX0065
- ✓ Rhode Island State Contract – OET21000464 MPA 54
- ✓ New Jersey State Contract – G4016

#### Federal:

- ✓ FEDERAL SUPPLY GROUP: 738-II
- ✓ CLASS: R608
- ✓ DUNS: 785238486
- ✓ CAGE CODE: 3J6X5
- ✓ NAICS CODES: 541930

### The iTi Advantage

- ✓ Best-in-class customer experience. When you call iTi, you will reach a human, not an automated voice system, and we won't stop until you are 100% satisfied.
- ✓ Lightning-fast response. We measure our performance in seconds, not minutes.
- ✓ All your language solutions under one roof. No matter what your language service needs, your dedicated account services representative can handle all your requests.

**250+**  
**Languages**  
**Available**  
**24/7/365**

We Speak your Language. Partner with iTi.

**Call: 860-783-4537**  
**Email: [government@ititranslates.com](mailto:government@ititranslates.com)**

Interpreters and Translators, Inc.  
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# Language Services (continued)



## Your Partner for Diversity, Equity, and Inclusion.

As a minority-owned business that has roots dating back to 1986, iTi has been providing language solutions for government agencies that vary in range from translating a single document for a public library to providing on-demand interpreting for major federal agencies. While it would be impossible to list all of the varied assignments we do for our government clients, here are a few of the most commonly requested services:

### Federal



*Providing languages services for federal agencies including on-demand remote interpreting 24/7/365*

### State



*Supporting family services as well as social and mental health agencies through in-person and remote interpreting.*

### Local



*Partnering with public school systems to create an equitable and inclusive environment for students and families.*

#### Education

- ✓ In-person and remote interpreting for meetings between educators, students, and their families
- ✓ Support for 504 accommodations, including ASL Interpreting
- ✓ Document translation for both student- and family-facing documents of all kinds
- ✓ Simultaneous interpreting and CART writing for events and conferences
- ✓ Subtitles and voiceovers for educational videos
- ✓ Video remote interpreting for virtual learning sessions

#### Social, Family, and Mental Health Services

- ✓ In-person interpreting, pre-scheduled or on-demand, for home visits, interviews, counseling, and more
- ✓ Over-the-phone and video interpreting for interventions and other emergencies on-demand 24/7/365, including ASL
- ✓ Consecutive and simultaneous interpreting for courtroom and other legal proceedings
- ✓ Document translation for action plans, reports, assessments, etc.

#### Municipalities

- ✓ In-person interpreting for vaccination and testing events
- ✓ Translation of emergency service instruction sheets for new immigrant communities
- ✓ Simultaneous interpreting for public hearings and community events
- ✓ Interpreting for automated telephone voice prompts and instructions
- ✓ Translation and interpreting for non-profit and volunteer organizations supporting your community

#### Federal Agencies

- ✓ Video-remote and over-the-phone interpreting for interviews
- ✓ In-person interpreting for interviews and interrogations
- ✓ Document translation for all kinds of forms and informational materials
- ✓ Translation to English of foreign records
- ✓ Simultaneous interpreting and CART services for conferences and training sessions

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